1 MARK BRNOVICH Attorney General 2 Firm Bar No. 14000 3 JEREMY T. SHORBE Assistant Attorney General 4 State Bar No. 026920 Consumer@azag.gov Consumer Protection & Advocacy 400 W. Congress, South Bldg., Suite 315 Tucson, Arizona 85701-1367 Telephone: (520) 628-6504 Fax: (520) 628-6532 Pima County Computer No. 66310 8 Attorneys for Plaintiff 9 IN THE SUPERIOR COURT OF THE STATE OF ARIZONA 10 11 IN AND FOR THE COUNTY OF PIMA 12 STATE OF ARIZONA, Attorney General, No. C 13 Plaintiff 14 VS. COMPLAINT FOR INJUNCTIVE AND 15 Black Weapons Armory, L.L.C., an Arizona OTHER RELIEF Limited Liability Company; John Thomas 16 Rompel Jr. a.k.a Tom Rompel Jr., individually: Unclassified Civil John Thomas Rompel Jr. and Jane Doe 17 Rompel 1, as a marital community, 18 Defendants. 19 20 Plaintiff, the State of Arizona ex rel. Mark Brnovich, the Attorney General, alleges the 21 following: 22 JURISDICTION AND VENUE 23 1. The State of Arizona brings this action pursuant to the Arizona Consumer Fraud 24 Act, A.R.S. §§ 44-1521 through 44-1534, to obtain restitution, declaratory and injunctive 25 relief, civil penalties, disgorgement, attorneys' fees and costs, investigative expenses and other 26 relief to prevent the unlawful acts and practices alleged in this Complaint and to remedy the 27 consequences of such unlawful practices.

Venue is proper in Pima County, Arizona.

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3. The Superior Court has jurisdiction to enter appropriate orders, both prior to and following a determination of liability, pursuant to A.R.S. § 44-1528.

PARTIES

- 4. Plaintiff is the State of Arizona, *ex rel*. Mark Brnovich, who is authorized to bring this action under the Arizona Consumer Fraud Act, A.R.S. §§ 44-1521 through 44-1534.
- 5. Defendant Black Weapons Armory, L.L.C. (hereinafter, "Black Weapons Armory," or "BWA") is an Arizona limited liability company formed on or about August 15, 2007.
- 6. BWA operated a storefront located at 5645 E. Broadway Boulevard, Tucson, Arizona 85711, which BWA used as its principle place of business.
- 7. Upon Information and Belief, Defendant John Thomas Rompel Jr., individually, (hereinafter, "Tom Rompel," or "Rompel") is a resident of Pima County, Arizona.
 - 8. Defendant Rompel is the sole owner, member, and manager of BWA.
- 9. Defendant Jane Doe Rompel 1 is named in the event that Defendant Rompel is married and community property exists against which the State can obtain monetary relief in this matter.
- 10. If the State learns the true identity of Jane Doe Rompel 1, it will move to amend its Complaint accordingly.
- 11. Whenever in this Complaint reference is made to an act of a Defendant, such reference shall be deemed to mean the personal acts of each Defendant or the acts of the Defendants' owners, officers, shareholders, directors, employees, agents, or other representatives, acting under the discretion and/or supervision of Defendants Rompel and/or BWA.

ALLEGATIONS

12. The State re-alleges all preceding paragraphs as though fully set forth herein.

- 13. Defendant BWA operated a retail outlet for the sale, lease, or transfer of firearms, ¹ firearm parts, auxiliary firearm products, or tactical gear (collectively, "Firearm Products").
- 14. The storefront in Tucson, located at 5645 E. Broadway, Tucson, AZ 85711, shut down on or about January 28, 2015.
- 15. BWA, the entity, remains in good standing with the Arizona Corporation Commission (hereinafter, "ACC"), according to the ACC's website as of the date of filing of this Complaint.
- 16. Approximately fifteen (15) consumers filed consumer complaints with the Office of the Arizona Attorney General (hereinafter, "AGO").
- 17. Of these fifteen complaints, fourteen (14) consumers submitted their complaints to the AGO after Defendants' store closure in January 2015, but the consumer complaints submitted describe transactions for Firearm Products dating back from April 2013, to the present time.
- 18. Consumers who filed complaints with the AGO report having suffered loss of money paid, in part or in full, to Defendants BWA and Rompel (collectively, "Defendants,") for Firearm Products in the aggregate amount of \$14,125.67 as of the date of filing this Complaint.²
- 19. After consumers paid Defendants for Firearm Products, Defendants did not provide consumers the Firearm Products for which consumers paid.
- 20. Examples of Defendants receiving payment for Firearm Products that they never delivered to consumers include, without limitation:

¹Federal Firearms Licensees (hereinafter, "FFL") such as Defendants, who are licensed with the Bureau of Alcohol, Tobacco, Firearms, and Explosives (hereinafter, "ATF"), may offer the service of receiving a firearm that is being transferred into or within its state, conducting a background check on the ultimate recipient of the firearm, and then transferring the firearm to that recipient if it is lawful to do so. 18 U.S.C. § 922(a)(1)(A); and 26 U.S.C § 5801.

²This figure only represents the amount of loss reported by consumers who filed complaints with the AGO as of the filing of this Complaint. Because more consumers may have suffered loss than those who filed complaints with the AGO to date, this figure may increase as the AGO becomes aware of further consumer victims.

- a. On or about December 4, 2014, consumer H.B. paid Defendants \$1,756.63 for the purchase of a Daniel Defense DDM4 V7 Rifle.
- b. Defendants never delivered the Daniel Defense DDM4 V7 Rifle to H.B.
- c. On or about February 28, 2014, consumer S.C. paid Defendants \$1,432.33 for the purchase of a Remington Shotgun PT#82790.
- d. Defendants never delivered the Remington Shotgun PT#82790 to S.C.
- e. Upon information and belief, Defendants did not give H.B. and S.C. refunds of payments referenced above.
- 21. When Defendants failed to deliver the Firearm Product for which consumers paid, in full or in part, many consumers demanded a refund from Defendants.
- 22. Defendants refused or failed to honor consumers' requests for a refund of monies paid to Defendants for such Firearm Products that Defendants never delivered to consumers.
- 23. Examples of Defendants refusing or failing to honor requests for refunds to consumers who paid for Firearm Products that Defendants never delivered to consumers includes, without limitation:
 - a. On or about August 13, 2014, consumer K.J. paid Defendants \$400.00 as a down payment for the purchase of a rifle.
 - b. Defendants never delivered the rifle to K.J. and did not give K.J. a refund.
 - c. On or about August 4, 2014, consumer M.H. paid Defendants \$328.52, using his debit card, for the purchase of firearm parts.
 - d. Defendants never delivered the firearm parts and, in or about November 2014, M.H. requested that Defendants credit the \$328.52 toward the purchase of a .22 caliber pistol to which Defendants agreed.
 - e. Defendants never delivered the .22 caliber pistol to M.H. and did not give M.H. a refund of the \$328.52.
 - f. In response to the consumer complaint M.H. filed with the AGO, Defendants advised that M.H., should "file a charge-back dispute with his credit card

company first. If this is not successful, [Defendants] are willing to compensate [M.H.] if possible, however we are unable to financially at this present time."

- 24. Defendants also misrepresented to consumers either that Defendants had ordered Firearm Products for which consumers paid when Defendants had not placed the order, or that the delay in delivery of the Firearm Product was due to manufacturer delay when no such manufacturer delay existed.
- 25. Some consumers contacted the manufacturer of the Firearm Product to verify Defendants' representation that Defendants placed their order whereupon the consumer learned that Defendants had not placed an order on behalf of the consumer for the Firearm Product; an example of this conduct includes, without limitation:
 - a. In or about October 2014, consumer J.H. paid Defendants a down payment of \$350.00 toward the purchase of Firearm Products.
 - b. After months of voicemail and email messages to Defendants inquiring about the status of J.H.'s order went unanswered, J.H. contacted the manufacturer of the Firearm Products and found no evidence that Defendants had ever placed an order with the manufacturer.
- 26. Some consumers verified, as false, Defendants' representation that delay in delivery was due to manufacturer delay; examples of this conduct include, without limitation:
 - a. On or about September 2, 2014, consumer M.S. paid Defendants \$1,876.95 for the purchase of Firearm Products that included a trigger, a scope, and other parts to assemble a firearm.
 - b. After months of contacting Defendants regarding the status of the delivery of the Firearm Products, Defendants told M.S. that some parts had arrived but that there was a manufacturer delay in shipping M.S.'s scope and trigger.
 - c. Defendants also told M.S. that they would mail the entire order to M.S. when the missing parts of the order arrived from the manufacturer.

- d. M.S. verified that the manufacturer sent all Firearm Product parts ordered including the scope and trigger to Defendants.
- e. M.S. did not receive the purchased Firearm Products from Defendants or a refund.
- 27. As the sole member/manager of BWA, Defendant Rompel, with actual and/or constructive knowledge, approved, endorsed, directed, ratified, controlled, or otherwise participated in the illegal acts and practices alleged herein.
- 28. At all times material and relevant to this Complaint, Defendant Rompel was acting for, on behalf of, and in concert with Defendant BWA Defendant Rompel's alter ego.
- 29. Defendant Rompel, individually, violated the Arizona Consumer Fraud Act, A.R.S. §§ 44-1521 through 44-1534 with respect to the acts and business practices alleged herein.
- 30. Defendant BWA violated the Arizona Consumer Fraud Act, A.R.S. §§ 44-1521 through 44-1534.
- 31. Defendants' violations of the Arizona Consumer Fraud Act, A.R.S. §§ 44-1521 through 44-1534, occurred between April, 2013, through on or about January, 2015.

MARITAL COMMUNITY

32. If Defendant Rompel was married at the time the alleged actions occurred, his actions benefited his marital community, were intended to benefit their marital community, and/or each spouse consented to or ratified the other spouse's conduct.

VIOLATIONS OF THE CONSUMER FRAUD ACT

A. FIRST CLAIM FOR RELIEF

- 1. The State re-alleges all preceding paragraphs as though fully set forth herein.
- 2. Defendants, in connection with the sale of merchandise, used or employed deception, deceptive or unfair acts or practices, fraud, false pretenses, false promises, misrepresentations or concealment, suppression or omission of material fact with the intent that

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others rely on such concealment and/or suppression or omission, in violation of A.R.S. § 44-1522(A).³

- 3. These acts include, but are not limited to:
 - a. Charging, collecting and/or receiving upfront payments, in part or in full, from consumers for the purchase of Firearm Products that Defendants did not deliver to consumers.
 - b. Defendants' refusal or failure to honor consumers' requests for refunds of monies paid to Defendants for Firearm Products that Defendants never delivered to consumers.
 - c. Defendants' misrepresentation to consumers that Defendants had ordered Firearm Products for which consumers paid, in part or in full, when Defendants had not placed the consumers' order for Firearm Products with the manufacturer.
 - d. Defendants' misrepresentation to consumers that the delay in delivery of Firearm Products was due to manufacturer delay when no such manufacturer delay existed.
- 4. Defendants have engaged in a pattern and practice of misrepresentations and deceptive conduct in the sale of merchandise to consumers.

B. SECOND CLAIM FOR RELIEF

- 1. The State re-alleges all preceding paragraphs as though fully set forth herein.
- 2. With regard to the foregoing violations, Defendants knew or should have known that the above acts and practices violated A.R.S. § 44-1522 and those violations were, therefore, willful within the meaning of A.R.S. § 44-1531(A).⁴

³ A violation of the Consumer Fraud Act means "[t]he act, use or employment by any person of any deception, deceptive or unfair act or practice, fraud, false pretense, false promise, misrepresentation, or concealment, suppression or omission of any material fact with intent that others rely on such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise whether or not any person has in fact been misled, deceived or damaged thereby, is declared to be an unlawful practice." A.R.S. § 44-1522(A).

⁴ "[A] willful violation occurs when the party committing the violation knew or should have known that his conduct was of the nature prohibited by § 44-1522." A.R.S. § 44-1531(B).

PRAYER FOR RELIEF

WHEREFORE, the State respectfully requests that the Court:

- A. Prohibit Defendants from violating A.R.S. § 44-1522, as it is currently written or may be amended in the future.
- B. Prohibit Defendants from owning or operating any business requiring licensure by ATF in, into, or from the State of Arizona, including without limitation the sales of Firearm Products.
- C. Permanently enjoin and restrain Defendants from engaging in the course of conduct alleged herein as a violation of A.R.S. § 44-1522. Such conduct includes, but is not limited to, accepting money from consumers for the purchase of Firearm Products for which Defendants neither delivered the purchased Firearm Products nor honored consumers' requests for a refund in lieu of delivery of purchased Firearm Products.
- D. Order Defendants to restore to all persons any money or property that was acquired by means of any practice alleged herein to be a violation of A.R.S. §§ 44-1521 through 44-1534, and such additional amounts as may be deemed proper by the Court pursuant to A.R.S. § 44-1528(A)(2) and/or A.R.S. § 44-1531.02.
- E. Order Defendants to pay to the State of Arizona a civil penalty of up to ten thousand dollars (\$10,000.00) for each violation of the Consumer Fraud Act pursuant to A.R.S. § 44-1531.
- F. Order Defendants to reimburse the Attorney General for the costs of investigation and reasonable attorneys' fees pursuant to A.R.S. § 44-1534.
- G. Order Defendants to pay to the State of Arizona any profits, gain, gross receipts or other benefit obtained by means of an unlawful practice pursuant to A.R.S. § 44-1528(A)(3).
 - H. Order such other and further relief as the Court deems proper.

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1	DATED this 6th day of January, 2016.
2	Mark Brnovich, Attorney General
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4	Jeremy T. Sporbe
5	Assistant Attorney General Attorneys for Plaintiff
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7	Original of the foregoing filed this 6th day of January, 2016 with: Pima County Superior Court 110 W. Congress St. Tucson, AZ 85701-1348
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11	Copy of the foregoing mailed via First Class Mail this 6th day of January, 2016 to:
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13	Black Weapons Armory, L.L.C. c/o Statutory Agent: John Thomas Rompel Jr.
14	1999 N. Frances Blvd., Tucson, AZ 85712
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16	Black Weapons Armory, L.L.C. c/o John Thomas Rompel Jr. P.O. Box 13953 Tucson, AZ 85732-3953
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